



As a leading trust service provider in Europe, we enable the most innovative digital business models.

## **Swisscom Trust Services makes Mobile ID internationally available with the app version and expands the signature portfolio**

*Mobile ID enables digital expressions of intent using two-factor authentication // Fully integrated signature solution shortens go-to-market from several months to 2-3 weeks*

**Frankfurt, 20<sup>th</sup> April 2020** - [Swisscom Trust Services](#), the only European provider of a qualified electronic signature in accordance with eIDAS and ZertES, is now offering its Mobile ID authentication solution not only in Switzerland but also internationally in the form of a smartphone app. In contrast to the Swiss market, the Mobile ID app is independent of the SIM card and the mobile network and uses either the biometric functions of the smartphone or the device PIN for authentication if the biometric capture does not work or is not supported by the device. Swisscom Trust Services thus offers all components for a qualified electronic signature in accordance with eIDAS from a single source, which in many cases is legally equivalent to a manual signature.

"With the expansion of Mobile ID beyond Switzerland, we now offer a complete package for the electronic signature internationally. This enables companies and partners to integrate a complete signature solution into their processes in two to three weeks and thus to digitise themselves more quickly," says Marco Schmid, Head of International Expansion Strategy at Swisscom Trust Services. "At the same time, our offer is flexible enough to integrate proprietary identification or authentication solutions retrospectively. This gives companies a head start in the digitalization of their signature process, but also the necessary flexibility to individualize it more strongly in retrospect".

### **Convenient authentication via smartphone**

After downloading from the App Store, the owner of the mobile phone registers with the call number and confirms possession of the corresponding call number with an SMS code once at Mobile ID. Mobile ID then functions as an authenticator app for



login processes or to trigger the declaration of intent for electronic signatures. Possession of the registered mobile phone and the stored biometric factor (fingerprint or face recognition) - or the device PIN - serve as the two factors required to trigger an electronic signature. If a user is in the process of logging in or wants to trigger an electronic signature, he or she receives a push notification from the Mobile ID App and can confirm the process with the biometric factor or the device PIN. No biometric data is sent to Swisscom Trust Services. The app only uses the functions of the mobile phone to validate whether the phone is the owner, as with the unlocking process. This gives the user flexibility and allows him or her to make the confirmation while on the move.

### **Completely integrable signature solution**

With the Mobile ID App, companies can make declarations of intent for the electronic signature. At the qualified level, two additional components are also required - the identity and the signature itself - in order to be able to process business transactions in a fully digitalized form and without media discontinuity. Swisscom Trust Services also already offers these components with the signature service and the Smart Registration Service (identification of users) and thus enables companies to implement a fully integrated signature solution with immediate effect, which is ready for use in 2 to 3 weeks, as all components have already been audited in accordance with eIDAS. This gives them an advantage over their competitors, who would have to wait several months before they could be certified. At the same time, the complete package is flexibly configurable, and companies can also integrate proprietary solutions for identification and/or authentication into their process afterwards.

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#### **About Swisscom Trust Services**

[Swisscom Trust Services](#) is the only European provider to provide a qualified electronic signature in the legal frameworks of the EU (eIDAS Signature Ordinance) and Switzerland (ZertES Signature Act). As the leading provider of trust services in Europe, Swisscom Trust Services enables its partners to make pan-European digital innovations by providing identity-based services that can be executed completely digitally without media disruption. The signature service allows partners to easily add an electronic signature to their own business solutions, considering industry-specific requirements and compliance regulations. This provides end customers with a wide range of options that previously had to be done on paper, such as signing contracts, buying insurance, signing an employment contract, applying for a credit card or checking acceptance protocols. - legally compliant and digital.

Swisscom is the leading telecommunications and one of the leading IT companies in Switzerland. Swisscom offers business and private customers mobile communications, fixed network, Internet and digital TV and is also one of the largest providers of IT services in Switzerland.