

Open - Regulated - Compliant: Smart Registration and Signing Service

The remote signing service by Swisscom Trust Services

The advantages of the electronic signature are clear: efficient processes without media discontinuity, no paper consumption, no costs for logistics, scanning, printing, and dispatch. Numerous Swisscom Trust Services' partners offer e-signature applications. You can also integrate electronic signature and identification solutions into your existing solutions or IT landscape, such as an ERP or contract workflow system, using our Smart Registration and Signing Service. For e-signature, individuals can register themselves, or registration can be facilitated through an identity provider, such as a bank. The signature approval is done through an authentication solution, for example, via a mobile app using fingerprint or facial recognition, or even better, using the existing banking app of the house bank.

Legally recognized

Swisscom Trust Service is the leading pan-European trust service provider for qualified and advanced electronic signatures and seals in both Swiss (ZertES Act) and European jurisdictions (eIDAS Regulation). In many cases, qualified e-signature is equivalent to the handwritten signature..

The best identity and authentication solutions on the market

Swisscom Trust Services integrates with its Multiple Authentication Broker the best identity verification and approval methods on the market, ensures legal admissibility of the e-signature registration process and invites identity provider to use their existing identities for e-signatures. With Swisscom Trust Services products, IDPs can monetize their KYC base.

White label and privacy compliance

Signature application partners integrate the white label backend of Smart Registration and Signing Servce using standardized APIs. Swisscom Trust Services does not gain access to document con-tent through the transmission of hash values

Register once - e-sign as often as you like

Identify once — e-sign as often as you like. The e-signature is approved within a few seconds, e.g., by facial recognition, passkey, or fingerprint on the smartphone.

Sign worldwide and secure

The private signature key is saved in secure and georedundant data centers in Switzerland. In addition, official e-signatures are also available in multiple countries out the EU or Switzerland.



Date: 26th of August 2024



Facts and figures



Easy integration

ETSI EN 119 432 API

For the integration of signature applications using approved identification procedures, IDP/signature approval means or identification with the Swisscom RA app.



Secure

Authentication methods (2FA)

In the multiple Authentication Broker there are various standard 2-FA procedures with e.g., fingerprint, passkeys or face recognition available. Partners with authentication solutions can approve their own procedures as an e-signature approval method after audit approval. There is also a flexible and adaptable signature approval SDK available for integration (audit-free).



Durable

Signature certificates

Fiduciary generation of short-term «on-demand» or «one-shot» certificates for personal signatures and 3-year organizational certificates for e-seals (advanced or qualified). Swisscom Trust Services supports well-known standards such as PaDES.

Qualified time stamp

Free additional signature with qualified time stamp according to ZertES and eIDAS

Long-term validation

All e-signatures and e-seals allow long-term validation (LTV) according to the ETSI standard EN 319 142-1



Qualified

Identification options for qualified electronic signatures

RA app (see separate fact sheet), standard procedures of well-known audited identification verification provider for video, auto, NFC scan and eID identification or Identification via e-banking login. Additionally, IDPs can integrate their own KYC identification procedures for e-signature registration after audit approval.



Subscriber application

Signature application

Wide range of different partner applications or signature web portals, DocuSign Connector. Visit our partner directory.



Legally compliant

Data protection – transmission of document hash values (compressions)

No inference to document content possible by Swisscom Trust Services

Qualified recognized

Swisscom IT Services Finance S.E. in Vienna, Austria is a recognised trust service provider for qualified and advanced certificates and seals in the EU and is notified on the eIDAS Trust List. Swisscom (Switzerland) Ltd is as an approved certificate service provider in Switzerland accord-ing to the Swiss Digital Signature Act (ZertES).

The green checkmark in Adobe

All e-signatures and e-seals (advanced and qualified) are recognized by Adobe (AATL standard)

Are you interested in enriching your solution with qualified remote signatures and seals?

Contact us — we look forward meeting you! You can find additional information on our website: www.trustservices.swisscom.com

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