Swisscom Trust Services provides its partners with the simplest signature processes and identifications, secure, recognised in the EU and Switzerland.

With the German identity card (nPA) to the qualified electronic signature (EU/eIDAS)

Smart Registration Service

The Smart Registration Service offers various online procedures according to the different requirements:
- Jurisdiction (e.g., EU and Switzerland)
- Quality of the signature (qualified, advanced)
- etc.

Under SRS eID DE, identification using the nPA for qualified signatures in the EU and advanced signatures in Switzerland and the EU is also offered.

Authentication and remote signature

If an electronic signature is issued based on a remote signature, this can only be done if a sufficiently secure and audited means of authentication has been used. This authentication means must already be assigned to the signatory during registration.
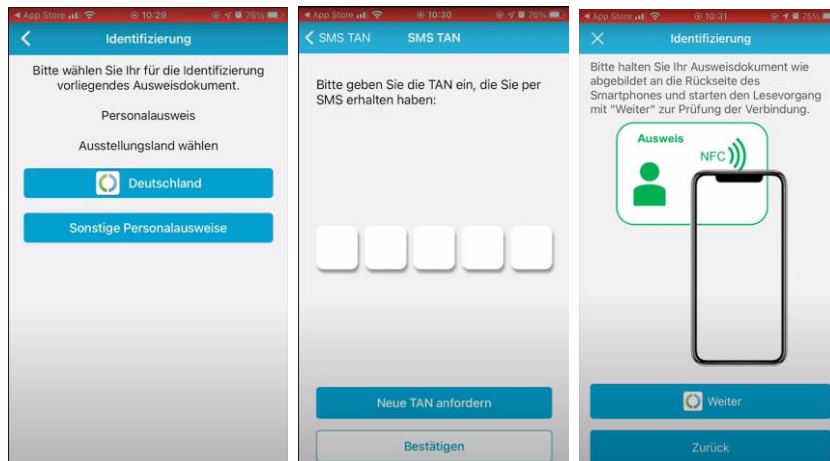
Cooperation with IDNow (formerly identity.tm)

In the area of video identification, Swisscom is already in cooperation with the company IDNow from Germany, which is already very well known in the banking sector. IDNow also offers automated registration with the ID card, in the context of SRS together with registration for the standard authentication means of Swisscom Trust Services (MobileID or password/OTP-SMS combination). Thus, customers using this identification in cooperation with Swisscom can directly connect their signature applications to Swisscom's signing service without any further audit costs and approval procedures.

For identification, the signer is redirected to the IDNow app and places his ID card on the NFC-enabled mobile phone and enters the PIN of the nPA. Photos of the front and back of the ID are also taken.

Reference

eID identification can either be purchased via a Smart Registration Service contract alongside other identification methods or via Swisscom's portal using voucher codes.

Swisscom Trust Services

Facts & Figures

Partner IDNow	**IDNow AG, Düsseldorf, Germany**
	Audited partner for various onboarding procedures. The eID on the ID card Germany with chip is read out.
	The service is available daily around the clock. As a rule, 1-2 minutes are required for identification.
Requirement for signatory	**What does the signer need?**
	The signatory must be in possession of a German identity card and know its PIN. If he or she does not know it, he can order a new one free of charge at https://www.pin-ruecksetzbrief-bestellen.de/. Furthermore, the mobile phone must be NFC-capable to read the chip. As an alternative to reading out the chip via the identity.tm app, the federal government's ID card app ("AusweisApp") can also be used with an approved reader.
Authentication	**Register once - sign multiple: Register once, sign as often as you like**
	The eID identification only must be carried out once until the ID document expires or within 5 years. Based on the mobile phone number deposited during the identification, the signatory can sign as often as desired and only must authorize the signatures with one of the following authentication procedures:
	• Mobile ID (available for Swisscom, Sunrise and Salt customers in Switzerland),
	• Mobile ID app worldwide, app with second factor biometrics option, https://mobileid.ch
	• Combination of password (set during registration) and additional one-time code transmitted via SMS
Participant application	**Subscriber application (signature application)**
	The signature application is provided by Swisscom partners, for more information see https://trustservices.swisscom.com. The document always remains in the signature application, Swisscom only receives a hash of the document. A signature order is triggered for this purpose, and the operator of the subscriber application also signs a regulatory declaration of acceptance for the operation of the subscriber application.
Signature quality	**Signature quality: Advanced EU/CH or Qualified EU**
	Qualified signatures for the EU (eIDAS) can be issued. Advanced signatures can also be issued in Switzerland and the EU (eIDAS). All signatures are displayed in Adobe with a green tick.
Costs	**Costs**
	Costs are incurred within the scope of the signature and the Smart Registration Service:
	• Setup costs for end customers
	• Annual fees for the signature connection of the participant application
	• Possible annual fees when using a Docusign interface
	• Annual fees for the Smart Registration Service and transaction costs per identification OR
	• One-off costs (voucher) within the framework of the Swisscom identification portal
	• Transaction costs per signature

Are you interested in making the signature experience with video identification as easy as possible?

Talk to us - we look forward to hearing from you! https://trustservices.swisscom.com