Swisscom Trust Services provides its partners with the simplest signature processes and identifications, secure, recognised in the EU and Switzerland.

Video identification for the qualified electronic signature according to eIDAS (EU) and advanced electronic signatures within the scope of Smart Registration Service (SRS)

Smart Registration Service

The Smart Registration Service offers various online procedures according to the different requirements:
- Jurisdiction (e.g., EU and Switzerland)
- Quality of the signature (qualified, advanced)
- etc.
Under SRS Video EU, video identification for qualified signatures in the EU and advanced signatures in Switzerland and the EU is also offered.

Authentication and remote signature

If an electronic signature is issued based on a remote signature, this can only be done if a sufficiently secure and audited means of authentication has been used. This authentication means must already be assigned to the signatory during registration.

Cooperation with IDNow (formerly identity.tm)

In the area of video identification, Swisscom works together with the company IDNow from Germany, which is already very well known in the banking sector. The video identification process SRS Video EU can be carried out within the framework of SRS together with a registration for the standard authentication means of Swisscom Trust Services (MobileID or password/OTP-SMS combination). Thus, customers using this video identification in cooperation with Swisscom can directly connect their signature applications to Swisscom's signing service without further audit costs and approval procedures.
Video identification can be done via an app with an IDNow operator based in the EU. A good resolution camera and sufficient internet connection is required. IDNow imports the evidence directly into the registration database of Swisscom Trust Services.

Reference
Video identification can be purchased either via a Smart Registration Service contract alongside other identification methods or via Swisscom's portal using voucher codes.

Facts & Figures

Partner IDNow

IDNow AG, Düsseldorf, Germany

Audited partner for various onboarding procedures. Coverage of ID documents from almost all electronically readable IDs in the world: https://identitytrust.atlassian.net/wiki/spaces/OK/pages/1351778305

The service is available daily, from 8:00h in the morning until 24:00h at night. It takes normally up to 5 minutes to identify.

Requirement for signatory

What does the signer need?

The signatory must identify himself with an ID document from one of the covered countries. For this purpose, he uses the browser with webcam of his PC or smartphone. Video identification takes place in a live chat in German, English, French or other languages by arrangement, considering all the requirements of the client and the provisions of the Electronic Signature Act and the requirements of data protection.

Authentication

Register once - sign multiple: Register once, sign as often as you like

Video identification must be performed only once until the ID document expires or within 5 years. Based on the mobile phone number deposited during the video identification, the signatory can sign as often as desired and only must authorize the signatures with one of the following authentication procedures:

- Mobile ID (available for Swisscom, Sunrise and Salt customers in Switzerland),
- Mobile ID app worldwide, app with second factor biometrics option,
  https://mobileid.ch
- Combination of password (set during registration) and additional one-time code transmitted via SMS

Participant application

Participant application (signature application)

The signature application is provided by Swisscom partners, for more information see https://trustservices.swisscom.com. The document always remains in the signature application, Swisscom only receives a hash of the document. A signature order is triggered for this purpose, and the operator of the subscriber application also signs a regulatory declaration of acceptance for the operation of the subscriber application.

Signature quality

Signature quality: Advanced EU/CH or Qualified EU
Qualified signatures for the EU (eIDAS) can be issued. Advanced signatures can also be issued in Switzerland and the EU (eIDAS). All signatures are displayed in Adobe with a green tick.

Costs

Costs

Costs are incurred within the scope of the signature and the Smart Registration Service:
- Setup costs for end customers
- Annual fees for the signature connection of the participant application
- Possible annual fees when using a Docusign interface
- Annual fees for the Smart Registration Service and transaction costs per identification OR
- One-off costs (voucher) within the framework of the Swisscom identification portal
- Transaction costs per signature

Are you interested in making the signature experience with video identification as easy as possible?

Talk to us - we look forward to hearing from you! https://trustservices.swisscom.com

Swisscom Trust Services