



Fidentity Auto-ident

The identification method is browser-based, eliminating the need for app installation and ensuring a seamless experience for our pan-European (EU and CH) users.

Smart Registration and Signing Service

Swisscom Trust Services' Smart Registration and Signing Service offers various online identification procedures tailored to meet different e-signing requirements and use cases:

- Jurisdiction (e.g., EU and Switzerland)
- Level of e-signature (qualified or advanced)

The Fidentity auto-ident method allows signatory registration for qualified and advanced e-signatures in European (eIDAS) and Swiss (ZertES) jurisdictions.

Multiple Authentication Broker

During an e-signing workflow of a partner's application, Swisscom Trust Services' integrated broker orchestrates between 3 main scopes:

- Registration of the signature approval means
- Identification of the signatory
- E-signing and approval

No audit of the journeys: All three scopes are certified, allowing the building of user-friendly e-signature journeys with high conversion rates and great usability. During the e-signature registration, users can select their preferred signature approval method through the signature application's selection or default.

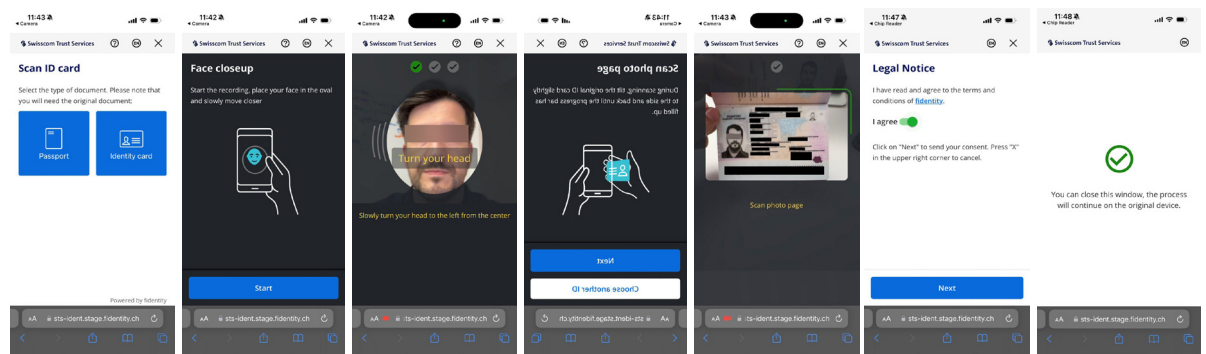
If users still need to register, they will be directed to an identification process that aligns with the required e-signature level and jurisdiction.

Identification method of Fidentity

Fidentity's identification method allows users to verify their identity and register their e-signature by taking a short selfie-video and scanning an ICAO 9503 ID card/passport or passport with NFC chip. The video and the scanning take place within a browser session on the smartphone, eliminating the need to install an additional app. During the identification process, an AI algorithm checks the authenticity and validity of the ID card or passport and confirms the registered user's liveness. The essential e-signature information and registration evidence are automatically extracted using intelligent OCR technology. All data not obtained via NFC-scan, operators will check manually in the background during business hours.

Register once and use the signature approval method

Our e-signature registration and identification process is designed with simplicity in mind. Once completed, it's a one-time process that allows for easy e-signing in the future. The process must only be repeated upon the expiration of the ID card/passport or after two years. We offer a variety of approval methods on the Swisscom Trust Services Smart Registration and Signing Service, giving users the freedom to choose the method that suits them best. If the Fidentity identification method is paired with FIDO2 passkey, a complete browser-based user-journey is achievable without additional mobile app installation.





Facts and figures



Partner Fidelity

Fidelity Ltd., Liebefeld, Switzerland

Audited partner for various onboarding procedures according to ETSI TS 119 461.

The service is available daily around the clock (NFC). Auto-ident incl. background check, is available Monday through Friday during business hours from 8 am to 6 pm and 8 am-12 am on Saturdays; data processing is done in Switzerland



Requirements for the signatory

What does the signatory need?

The signatory must have an identity card or passport with or without a chip inside. The signer must choose a signature approval method beforehand for repetitive e-signing.

The following ID cards and passports are supported: www.fidelity.ch/qes/?lang=en

Please note: Only EU/EEA and Swiss ID cards are accepted. NFC is only possible with passports.

Languages: German, English, French, Italian - more upon request



Authentication

Register once, e-sign as often as you like

After registering the signature approval method, the signatory can sign multiple times. The approval is only required once, using any of the specified authentication procedures.

- Mobile ID (Swiss SIM card add-on available for Swisscom, Sunrise, and Salt customers)
- Combination of password (set during registration) and additional one-time code transmitted via SMS
- Passkey based on FIDO2 standard

The following methods require the download, installation and setup of the respective app:

- Signature Approval app, based on hardware identification rather than mobile number
- Mobile ID app worldwide, app with second-factor biometrics option: www.mobileid.ch



Participant application

Subscriber application (signature application)

Swisscom Trust Services' partners offer the signature application. Visit our [partner directory](#) for more information. The signed document's content always remains in the signature application, while Swisscom Trust Services only receives a hash value of the document. A signature request is managed by the Multiple Authentication Broker of the embedded signing platform Smart Registration and Signing Service. The platform operates depending on the required jurisdiction and level of signature, the necessary registration and signature approval, and acceptance of terms of use. Based on the token received from the Broker, the signature application can send the signature activation data back to Swisscom Trust Services.



Facts and figures



Signature level

Signature level: Advanced or Qualified for EU/CH

Qualified and advanced e-signatures can be issued for the EU (eIDAS) or Switzerland (ZertES). All signatures are displayed in Adobe with a green checkmark.

Data use

Data use

In use cases where a partner intends to use the data collected during identification for purposes besides e-signing for its workflow, Fidentity supports providing this data set concurrently to the partner.



Costs

Costs

Our Smart Registration and Signing Service offers various price packages and options depending on the expected transaction volume.

Are you interested in making the signature experience smoother with this identification method? If yes, feel free to get in touch with us by visiting our website. We are always here to help and look forward to hearing from you!

www.trustservices.swisscom.com