



Swisscom Trust Services provides its partners with simple signature processes and identification - secure, recognised in the EU and Switzerland.

Autoident (CH)

Swisscom Trust Services

Self-Identification in only a few minutes!

Registration for the signing service

Register once - sign as often as you like is the motto of the Signing Service, at least if the ID card is still valid. Self-identification procedures are since March 2022 permitted for qualified signatures in Switzerland. As part of the Smart Registration Service, Swisscom Trust Services uses the SRS Autoident CH procedure of its partner Intrum in Switzerland in addition to the classic video identification procedure, face2face identification and other identification methods.

Embedded in the Smart Registration Service

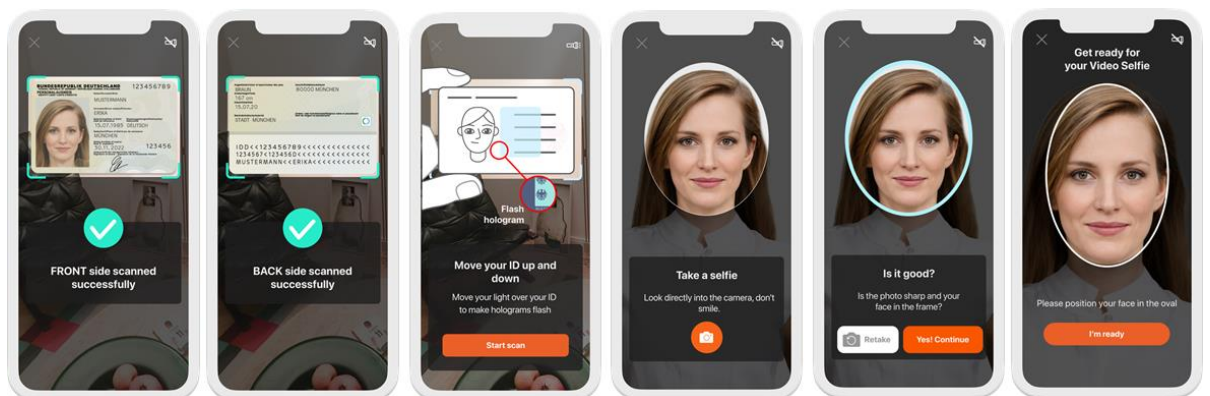
SRS Autoident CH is for all customers with a Smart Registration Service contract as an additional method of registration and can be selected immediately. Alternatively, voucher codes can be purchased for identification via the portal

<https://srsident.trustservices.swisscom.com/en/>

Process

The IDNow app published by the identification partner Intrum must be downloaded from the Google or iOS App Store. It is also advisable to already register for the standard authentication means Mobile ID App, which can also be downloaded from the app stores. When the registration process is started, a QR code is displayed on the starting website, which you must capture by the IDNow app. Afterwards you will take a video of the front of the ID document, a photo of the back of the ID document and a selfie video for a "liveness check" by the person to be registered. During the ID video, security features, e.g., holograms, are checked. During the liveness check, the person's movements will be analysed.







In the further course of the process, the mobile number is checked for future authentication and signature approval. The app transfers all data automatically to Swisscom's Smart Registration Service which will send out a SMS to the mobile number of the user to accept the terms of use. From now on all signatures can be confirmed by Mobile ID App authentication only.





The information in this document does not constitute a binding offer. We reserve the right to make changes at any time. In this document, Swisscom expresses its opinion and view, also regarding legal assessments but without any guarantee or liability. It is the sole responsibility of each party concerned to carefully study the circumstances themselves and draw their own conclusions. Swisscom recommends that each party consult experts as necessary.

Facts & Figures

 Partner Intrum AG	<p>INTRUM AG, Switzerland</p> <p>Proven digital onboarding partner with longterm video identification experience and trained staff for background checks: Digital Onboarding Intrum</p> <p>6am-10pm service with manual background check within max. 24 hours</p> <p>No direct contractual relationship with INTRUM, the service is adapted for Swisscom and available as part of a Smart Registration Service contract. Only in the case of parallel own use (e.g. AML) of the data collected for Swisscom an additional contract with INTRUM will be necessary.</p>
 Requirements for the signatory	<p>What does the signatory need?</p> <p>The signer must identify himself with a machine-readable ID document, which covers most countries in the world. He uses the camera of his smartphone for the videos and photos. He should have already installed the Mobile ID App BEFORE registration for later signature authentication. INTRUM will guide the signer in most frequent languages and the process is based on the specifications of the ZertES Regulation and the requirements of data protection.</p>
 Authentication	<p>Register once – sign multiple</p> <p>Registration must be performed only once until the ID document expires or within 5 years. Based on the mobile phone number stored during the video identification, the signatory can sign as often as desired and only must release the signatures with one of the following authentication procedures:</p> <ul style="list-style-type: none"> • Mobile ID app, app with second factor biometrics option, https://mobileid.ch • Combination of password (set during registration) and additional one-time code transmitted by SMS, in case no Mobile ID (App) will be used • Mobile ID (available for Swisscom, Sunrise and Salt CH customers), https://mobileid.ch
 Subscriber application	<p>Subscriber Application (Signature Application)</p> <p>The signature application is provided by partners of Swisscom or the customer itself, see https://trustservices.swisscom.com for more details. The document always remains in the signature application, Swisscom only receives a hash of the document.</p>
 Signature quality	<p>Signature Quality: Advanced electronic CH/EU or Qualified electronic CH</p> <p>Qualified electronic signatures according ZertES. Or advanced signatures for Switzerland and the EU (eIDAS jurisdiction area). All signatures are displayed with a green tick in Adobe.</p>
 Cost	<p>Cost</p> <p>In addition to the costs for the Signing Service, costs are according to the standard order form of the Smart Registration Service:</p> <p>Either:</p> <ul style="list-style-type: none"> • Annual fees for the embedding of the Smart Registration Service on its own web page including access to all different registration methods • Transaction costs per registration <p>Or:</p> <ul style="list-style-type: none"> • Voucher cost for use of the Swisscom registration portal

Are you interested in making the signature experience with SRS Autoident CH as easy as possible? Do not hesitate to contact us – we appreciate your request! <https://trustservices.swisscom.com>