The Swisscom RA app provides simple identification for electronic signatures, replacing a time-consuming registration process.

Identification for legally valid electronic signatures made easy

What is the Swisscom RA (Registration Authority) app?

The benefits of electronic signatures are obvious: a seamless, efficient process with no need for paper and no logistical, scanning, printing and postage costs. However, before the signature service can be used, users need to be clearly identified and registered beforehand. Afterward signatures can be easily confirmd by the registered authentication method.

What used to be an extremely time-consuming process has now been made much easier thanks to a new solution from Swisscom: mobile identification and registration using the Swisscom RA app operated locally by the customer. The app can be used by trained, authorised customer's employees known as RA agents.

Identification with the RA app in three steps

– **Download the Swisscom RA app**
  The Swisscom RA app can be downloaded free of charge from the Apple or Android app store.

– **One-time identification**
  The RA app makes one-time face2face identification more flexible and can be used anywhere at any time.

– **One-time registration**
  The validity of the ID document (ID card or passport) and the accuracy of the data are checked by a trained registration authority agent (RA agent).

After this one-time identification and registration process, the qualified electronic signature can be used wherever the Swisscom All-in Signing Service is available till the end of validity date of the ID document is reached or during maximum five years.
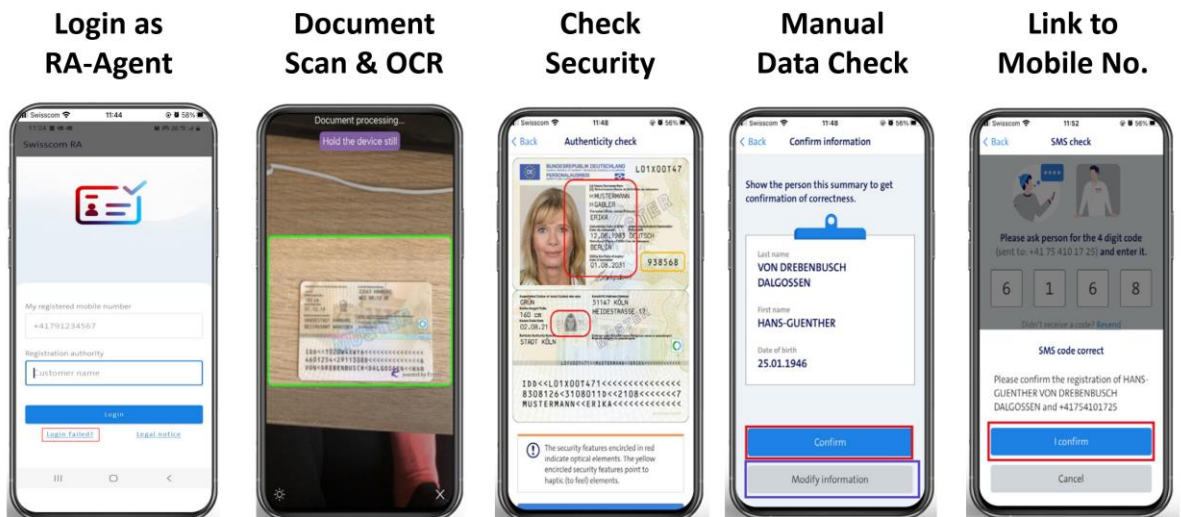
Facts & Figures

Swisscom Trust Services

Efficient

Authenticity check

Intuitive guidance of RA agent for verification of identity document's authenticity

Data management

Automatic recognition and import of personal ID data

Self roll-out of the solution

The training of the RA-Agents is based on automatic e-Learning and tests. This allowes an autonomous roll-out of the solution within your company. So called RA Master Agents can manage all RA Agents supported with customer specific portals which show also all registrations performed by your RA-Agents

Free of charge

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Only a regulatory RA-Agency contract must be closed. The use of the RA-App and all registrations are free of charge.

Legally compliant

Secure storage of proof of identity

No need to create and manage your own databases for ID archiving

Audited identification process

Admitted for advanced and qualified electronic signatures in EU (eIDAS) and CH (ZertES)

Security and data protection

ID data stored in highly available, secure data centres in Switzerland

The RA app at a glance

Login as RA-Agent · Document Scan & OCR · Check Security · Manual Data Check · Link to Mobile No.

Are you interested in making the registration with the RA-App as easy as possible?
Do not hesitate to contact us – we appreciate your request! https://trustservices.swisscom.com